



112, rue Barbacane 11000 Carcassonne  
Chambres d'hôtes au design contemporain à Carcassonne

## Apartment terms and conditions

For booking, you must send a deposit of 50% of the total amount by check (French bank) or by bank transfer, or contact us by email or by phone to give us your credit card number, expiration date and visual cryptogram on the back of your credit card.

The balance must be paid upon your arrival, either in cash or by credit card.

### **Cancellation Policy**

In case of cancellation, only the deposit is refunded:

- 100% if cancellation is notified 31 days before arrival.
- to 50% if cancellation is notified between 30 to 15 days before arrival.
- no refund of deposit if the cancellation is notified less than 15 days before the arrival date.

All reservations are held until 6 pm. Please notify Bloc G if you will arrive later.